



echoSafe and Norton Personal Firewall

Some echoSafe users might experience problems connecting to echoSafe backup due to **Norton Personal Firewall** installed on their computer. echoSafe should work with any firewall and router hardware/software.

echoSafe needs unrestricted outgoing/incoming TCP connections to TCP port 308. If you fail to connect to echoSafe network, it is likely that your firewall is blocking this connection and you need to open it up.

This is only necessary for echoSafe backup to be able to connect to the echoSafe network and will not make your network any less secure.

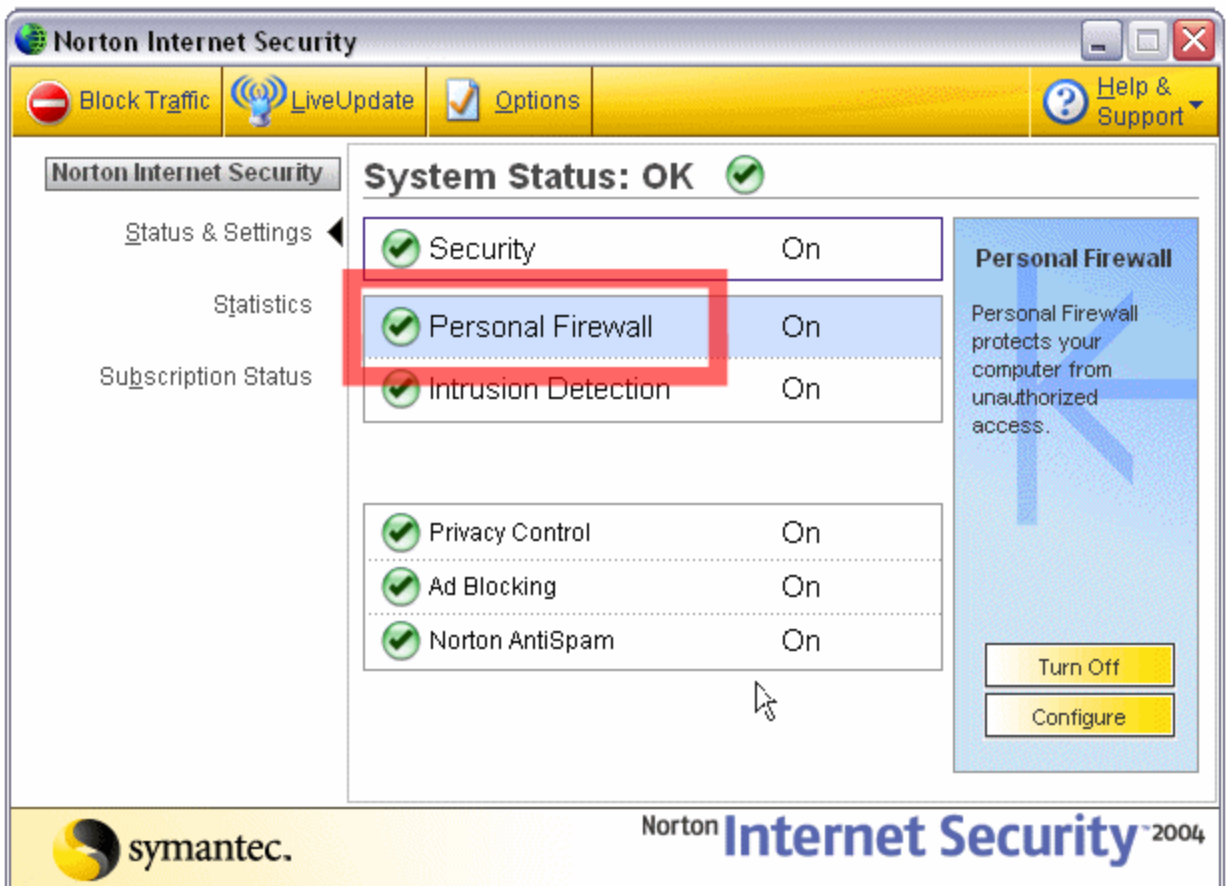
Please e-mail us at support@echoSafe.com to report in detail all the instances when you have experienced a problem with echoSafe and a firewall.

We've included information on how to set the **Norton Personal Firewall** to allow echoSafe backup to run.

Norton Personal Firewall

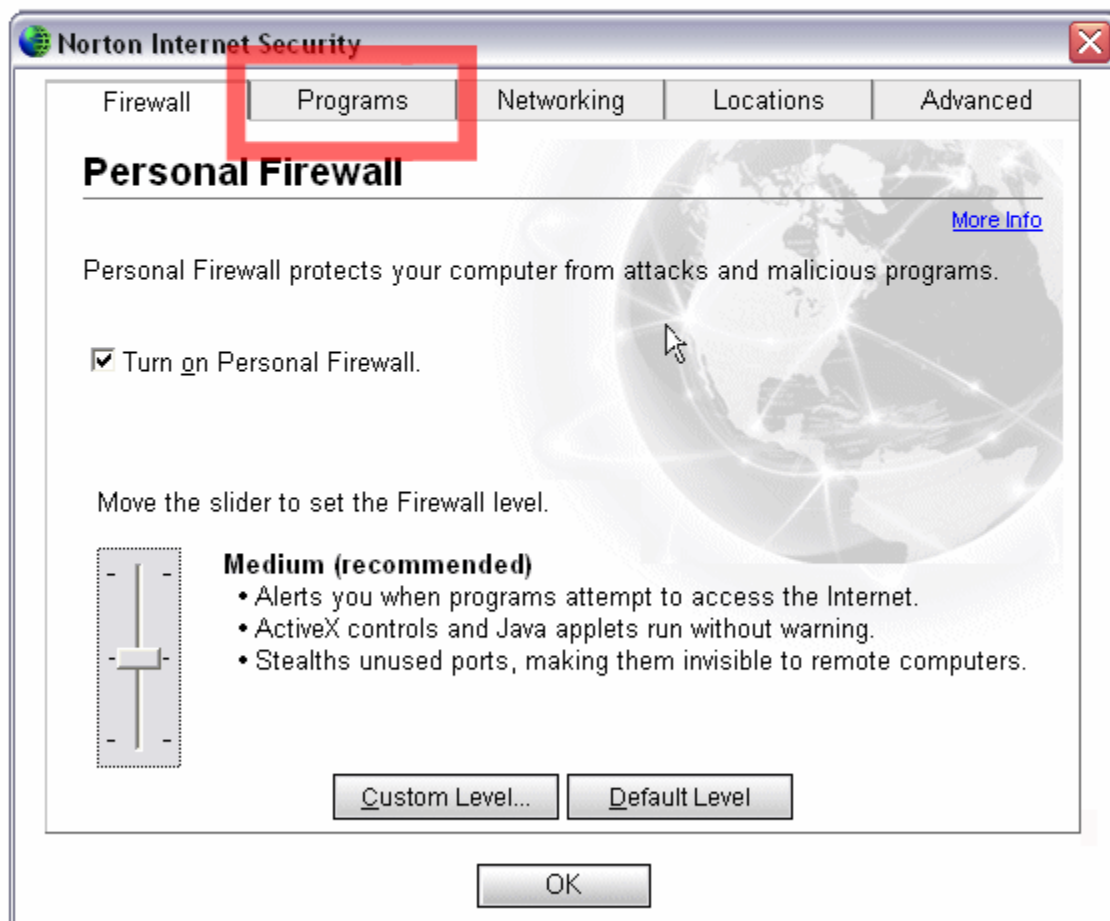
Opening Norton Personal Firewall

Open Norton Internet Security and click on 'Personal Firewall' tab.



Personal Firewall Configuration

Click on 'Programs' tab.



Finding echoSafe

In the 'Programs' window find the echoSafe section (backup.exe).



Changing Settings

Select the echoSafe line and click on 'Internet Access'. Select 'permit All' from the menu.



Try **echoSafe** Now

Click 'OK' and try echoSafe backup now.

