



echoSafe and Windows XP SP2 Firewall

Some echoSafe users might experience problems connecting to echoSafe backup due to **Windows XP SP2 Firewall** installed on their computer. echoSafe should work with any firewall and router hardware/software.

echoSafe needs unrestricted outgoing/incoming TCP connections to TCP port 308. If you fail to connect to echoSafe network, it is likely that your firewall is blocking this connection and you need to open it up.

This is only necessary for echoSafe backup to be able to connect to the echoSafe network and will not make your network any less secure.

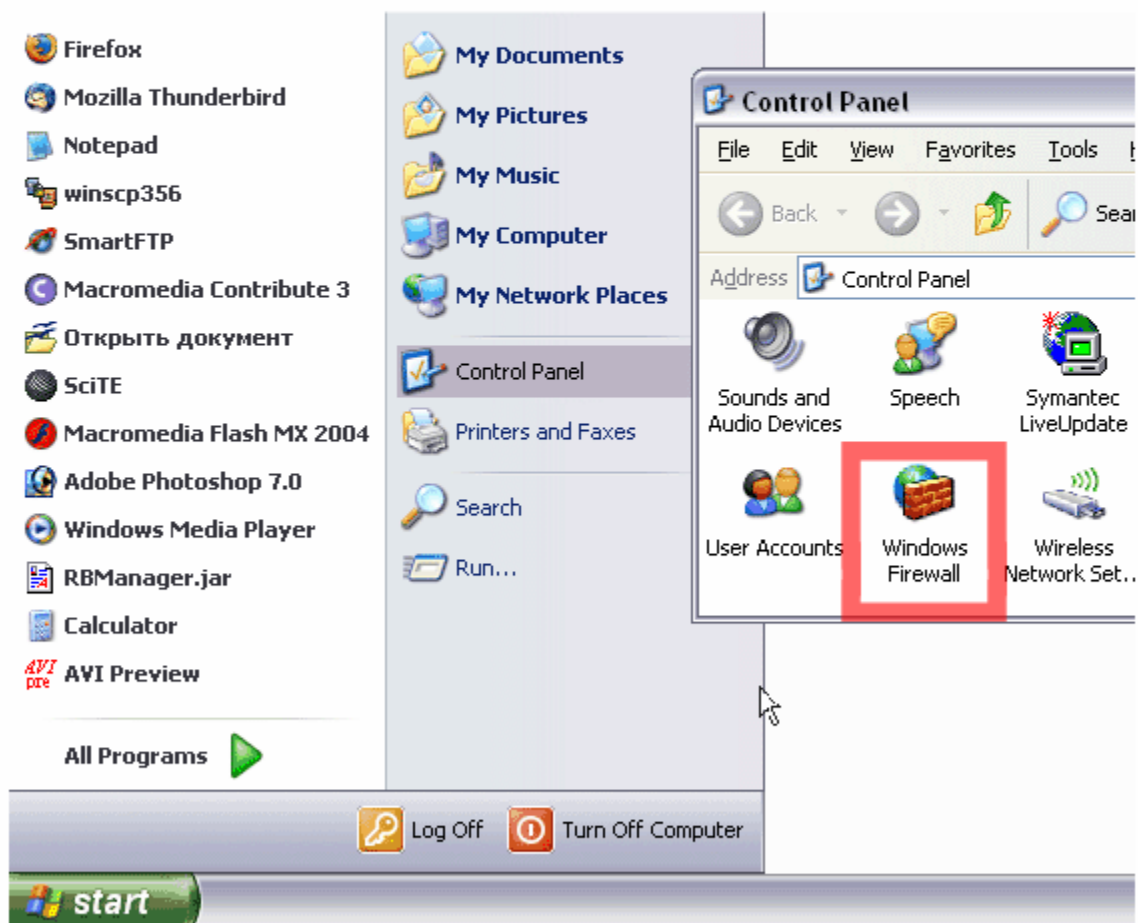
Please e-mail us at support@echoSafe.com to report in detail all the instances when you have experienced a problem with echoSafe and a firewall.

We've included information on how to set the **Windows XP SP2 Firewall** to allow echoSafe backup to run.

Windows XP SP2 Firewall

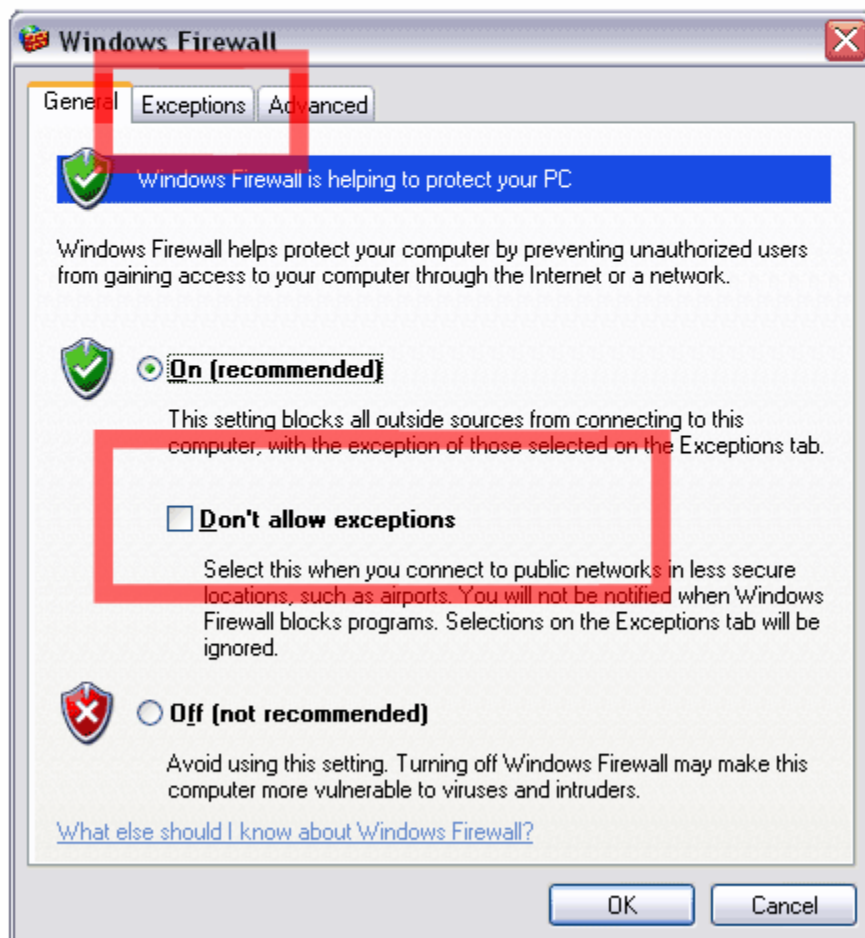
Opening Windows XP SP2 Firewall

Open Windows XP SP2 Security Center and click on 'Windows Firewall'.



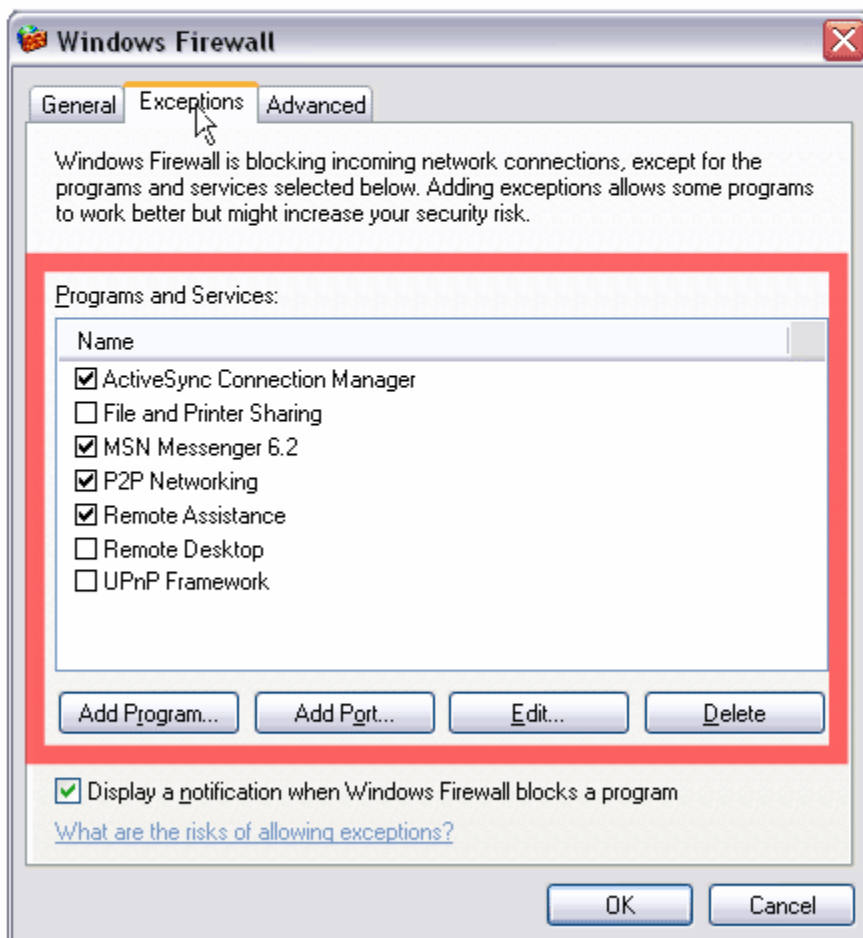
Windows Firewall

Check if you have 'Don't allow exceptions' box checked in. If 'Yes' then check it off. Now click on 'Exceptions' tab.



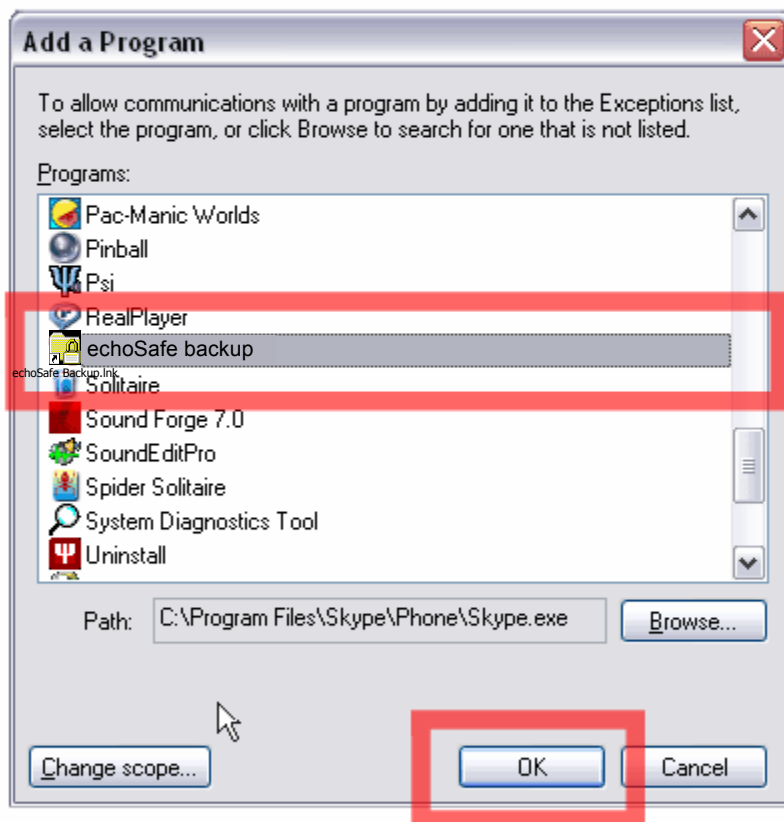
Exceptions

Check if you have echoSafe as one of the allowed softwares. If not, then click 'Add Program...' button.



Add a Program

Find echoSafe in the list and click the 'OK' button to add it.



Exceptions

Now echoSafe should be in the list and checked in. Click 'OK' to finish. Test echoSafe backup now.

